

At Quulo, we aim to bring people and the communities together through transportation. In this policy, we will describe what information Quulo Ventures Sdn Bhd and its respective units receive from Quulo riders and drivers and how we use it to connect them to continue to improve our services.

Private information you provide to us

Once you sign up for a Quulo account, we collect your name, identification card number, birth certificate number, passport number, nationality, address, telephone number, fax number, bank details, credit card details, race, gender, date of birth, marital status, resident status, education background, financial background, personal interests, email address, your job.

It is completely optional for you to provide these details of yours. If you do not provide Quulo your personal data, the company will not be able to process your personal data for the purposes below.

If you are an agent, vendor, supplier or service provider, it is mandatory for you to provide your personal data, failure to do so may result a breach of laws or regulatory requirements, and may cause Quulo to be unable to hire you to provide services or products or issue payments to you for products or services provided.

Additionally, Quulo may collect your data from other sources such as:

From application or registration forms or other similar forms;

From third party partners, such as your demographic data, payment information, or fraud detection information and combine it with other information what we have about you;

From Quulo's social media pages, if you follow, like or are a fan of such pages;

From publicly available sources such as directories.

Why we collect those information from you

We use the information we collect from all users to:

- Connect riders with drivers;
- Provide, improve, grow and promote our platform;
- Inspect how the community utilises our platform;
- Connect with you, either directly or through one of our partners, including for marketing and promotional purposes;
- Send you text messages and push notifications;

- Facilitate transactions and payments;
- Provide customer support to you;
- Prevent and find fraud; and
- Respond to trust and safety issues that may arise, including car accidents, disputes between passengers and drivers, and requests from government authorities.

As for the drivers, we use the information to:

- Update drivers the application process regarding the status of their application by sending emails and/or text messages;
- Decide whether a driver is eligible to drive for Quulo; and
- Inform drivers about ride demand, pricing and service updates.

General

To get comments and feedback from you;

To connect with you for any of the purposes listed here;

For internal administrative purposes, such as auditing, data analysis, database records;

For purposes of detection, prevention and prosecution of crime;

and you agree to Quulo using and processing your personal information for the purposes and in the manner as identified in this notice/

Marketing and promotional purposes

Quulo may also use and process your data for other purposes such as:

To send you alerts, newsletters, updates, mailers, promotional materials, special privileges, festive greetings from Quulo, its partners, sponsors or advertisers;

To inform and invite you to events or activities organized by Quulo, its partners, sponsors or advertisers;

To process your RSVPs for events or activities and to communicate with you;

To share your Personal Data amongst its units, associate companies and jointly controlled entities as well as with its agent, vendor, supplier, partner, contractor or service provider who may connect with you to market their products, services, events or promotions.

by way of post, telephone call, short message service (SMS), by hand and/or by email.

Unsubscribe and Revocation of Consent

You can always unsubscribe from our commercial or promotional emails by clicking on the link “Unsubscribe” which is embedded in the relevant email in order not to receive any email in the future.

If you wish to revoke the consent that Quulo has obtained from you for the Purposes stipulated herein, please notify Quulo using the contact details stated below.

Transfer of Personal Data

As we may expand out geographical footprints to other states and/or countries, your Personal Data may be transferred to, stored, used and processed in a jurisdiction other than your home nation or otherwise in the country, state and city in which you are present while using any services provided by Quulo. You understand and agree to the transfer of your Personal Data out of your home nation or Alternate Country as described herein.

Disclosure to Third Parties

If you connect to the Quulo Application through an integration with a third party service, we may share information about your use of the Quulo Platform with that third party. We may share your information with our third party partners in order to receive additional information about you. We may also share your information with third party partners to create offers that may be of interest to you.

We may also share your information to the following:

Event management companies and event sponsors;

Marketing research companies;

Service providers, including, information technology (IT) service providers for infrastructure, software and development work;

Professional advisors and external auditors, including legal advisors, financial advisors and consultants;

Other entities within Quulo Group; and

Governmental authorities to comply with statutory, regulatory and governmental requirements.

Your Personal Data may also be shared in connection with a corporate transaction, such as a sale of a subsidiary or a division, merger, consolidation, or asset sale, or in the unlikely event of winding-up.

Access & Correction Requests and Inquiries, Limiting the Processing of Personal Data

However, you may request for access to and/or request correction of your Personal Data, request to limit the processing of your Personal Data and/or make any inquiries regarding your Personal Data by contacting:

Quulo Ventures Sdn Bhd

A-3-6 Boulevard Business Park

Pusat Komersial Jalan Kuching

Jalan Kepayang Off Jalan Kuching

51200 Kuala Lumpur.

Email: vinesh@quulo.com

Depending to any laws of your home nation or other countries/states, Quulo Group retains the right to impose a fee for access of your Personal Data in the amounts as permitted therein.

Quulo Group has the right to decline your requests to access and/or make any correction to your Personal Data for the reasons permitted under law, such as where the expense of providing access to you is disproportionate to the risks to your or another person's privacy.

If you do not want your Personal Data to be collected via cookies on the Websites, you may deactivate cookies by adjusting your internet browser settings to disable, block or deactivate cookies, by removing your browsing history and clearing the cache from your internet browser.

Links to Third-Party Websites

Quulo may allow you to connect with other websites, products, or services that we don't have control over. If you use these services, we will provide the third party with information about you to allow them to provide the service to you. Please note that Quulo Group is not responsible for the collection, use, maintenance, sharing, or disclosure of data and information by such third parties. If you provide information directly to such sites, the privacy policy and terms of service on those sites are applicable and Quulo Group is not responsible for the information processing practices or privacy policies of such sites.

Personal Information from Minors and Other Individuals

As a parent or legal guardian, please do not let the minor (individuals under 18 (eighteen) years of age) under your care to give Personal Data to Quulo Group. However, if you furnish the details of the minor to Quulo Group, you hereby consent

to the processing of the minor's Personal Data and personally accept and agree to be bound by this Notice and take responsibility for his or her actions.

In some circumstances you may have provided personal data relating to other individuals (such as your spouse, family members or friends) and in such circumstances you represent and warrant that you are authorized to provide their personal data to Quulo Group and you have obtained their consent for their personal data be processed and utilised in the manner as set forth in this Notice.

Acknowledgement and Consent

By connecting with Quulo Group, using its services, purchasing products from Quulo Group or by virtue of your engagement with Quulo Group, you acknowledge that you have read and understood this Notice and agree to the use, processing and transfer of your Personal Data by Quulo Group as described in this Notice.

Quulo Group shall have the right to alter, update or amend the terms of this Notice at any time by placing the updated Notice on the Websites. By continuing to connect with Quulo Group, by continuing to use its services, purchasing products from Quulo Group or by your continued engagement with Quulo Group following the alterations, updates or amendments to this Notice, such actions shall signify your acceptance of such alterations, updates or amendments.

In the event of any conflict between the English and other language versions, the English version shall triumph.